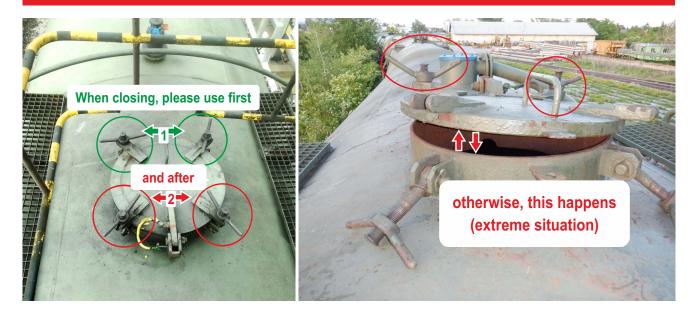


## **OPERATING INSTRUCTIONS** Zas / Zaes

## PLEASE PAY SPECIAL ATTENTION TO THIS MESSAGE

- We are kindly asking you for a thorough inspection of the supplied wagons BEFORE loading. Please check whether they are dirty from previous transports. In case you find that they are, we are asking you to inform us and send photo documentation immediately, later complaints will not be taken into account!
- We are asking you to follow the correct procedure when loading and when closing the top covers.

## Please check if all filling covers are tightened properly + if the wagons aren't dirty from oil.



If the tanks are visibly soiled during the loading process (which is entirely directed by sender) and in case of improper closing of the upper covers on the wagons, we reserve the right to charge all side costs. Carriers refuse to accept such soiled tanks for transport! These side costs (which can reach up to tens of thousands EUR!) can include e.g. stopping the train, cleaning by a mobile workshop, lost paths and costs for their cancellation, rent of tanks within the period of cleaning/stopping of the train, costs for subsequent transports, etc.





